

[Sample: *Telecommunications- Extensive Experience*]

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INFORMATION TECHNOLOGY / TELECOMMUNICATIONS SPECIALIST NETWORKS / CENTRAL OFFICE EQUIPMENT / INSTALLER

Advanced training and experience in network systems installation and configuration. Extensive hands-on technical experience with installing, testing, and maintaining telecommunications and electronic systems.

EDUCATION, IT CERTIFICATIONS, AND LICENSES

Bachelor of Science, Computer Science

Governors State University, University Park, IL, May 2023

Microsoft Product Specialist / Microsoft Certified Professional, 2021

- Implementing and Supporting NT Server/Workstation 4.0

FCC General Radiotelephone Operator License with Radar Endorsement, 2017

Additional Technical and Computer Courses:

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|--------------------------------|------------------------------|-----------------------------------|
| ➤ Novell: Network Technologies | ➤ Microcomputer Fundamentals | ➤ Electronics |
| ➤ Novell Connectivity | ➤ Microprocessors | ➤ Basic Wiring |
| ➤ PC Repair | ➤ Engineering Specifications | ➤ #5 ESS Installation & Testing |
| | ➤ MS Word and PowerPoint | ➤ Battery Distribution Fuse Board |
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PROFESSIONAL EXPERIENCE

Chicago Transit Authority, Chicago, Illinois, January 2020 - Present

Telephone Maintainer, July 2022 - Present

- Maintain, install, test, alter, and repair communications equipment and cable in the subway system.
- Team with crew to service, troubleshoot, and repair telephones, radio lines, public address systems, and digitizer circuits.
- Work with Northern Telecom PBX Meridian SL-100 and Lucent Definity enterprise server systems.

Maintainer's Helper, January 2018 - July 2019

- Assisted power maintainer in operating, maintaining, and repairing the substation equipment.
- Handled associated supervisory control equipment, including mercury arc and silicon rectifiers, high and low tension switchgear, and auxiliary equipment.

Rapid Circuit Company, CBPT, Chicago, Illinois

Installer, August 2015 - December 2017

- Installed terminal interface control units to remotely monitor 48V Rectifiers, emergency battery cells, and turbine engines for emergency power.
- Interacted with over thirty company sites to ensure proper installation and customer satisfaction.

BTI Network Systems, Oak Brook, Illinois

Associate Communications Equipment Installer, November 2012 - August 2014

- Installed fiber optic digital switching equipment using #5 Electronic Switching System, DSX, DSU, Time Division Multiplexers, T1 Carrier, rectifiers, 750 cable, ironwork, and wiring.
- Interpreted complex diagrams, schematics, and plans to set-u, remove, add, or replace equipment.
- Ensured smooth operations by testing systems and efficiently repairing malfunctions to over fifty sites.